

Better Communication. Better Collaboration. Better for Business.

Digital Coast's Verizon One Talk Solutions



Digital Coast provides the following One Talk basic related services

- My Biz Portal Setup
- Number Porting Management
- Phone System Design & One Talk phone model recommendation
- Post sale help desk / trouble ticket support
- Remote installation consultation
- White board and Call Flow Design
- Multiple One Talk Video Tutorials

Digital Coast can go beyond the basics of One Talk with the following additional services

- Toll Free number establishment and management
- Call Queues (Auto Call Distribution)
- Voicemail to Email (Group Voicemail with Messaging)
- Voicemail to Text
- Call Recording
- Personal Virtual Assistant
- Tech Alert
- Remote Call Forward Numbers
- Call Report Dashboard
- Overhead paging and
- Professional On-Site Installation

For more information or to request a customized quote, contact Todd Zislin, 561-284-9060, todd@digital-coast.com.

Go beyond the basics with Digital Coast's One Talk Power Tools

Services and features that complement Verizon's One Talk solution



Toll Free Number – Establish a new number or port an existing one. Project the image of a large company no matter the size of your business. Build a custom One Talk Auto-Receptionist using a Toll Free number your customers will remember.

Toll Free — 200 minutes	\$14.95/Month	\$0.065/min overage	\$25 Set Up	\$15 Toll Free Port NRC per number	\$75 Rush Port NRC per number
Toll Free — 400 minutes	\$24.95/Month	\$0.065/min overage	\$25 Set Up	\$15 Toll Free Port NRC per number	\$75 Rush Port NRC per number
Toll Free — 1000 minutes	\$49.95/Month	\$0.065/min overage	\$25 Set Up	\$15 Toll Free Port NRC per number	\$75 Rush Port NRC per number



Remote Call Forwarding – Allows you to advertise your business in any area with local numbers that forward to

RCF — 250 minutes	\$19.95/Month	\$0.065/min overage	\$25 Set Up	\$15 RCF Port NRC per number	\$75 Rush Port NRC per number
RCF — 500 minutes	\$29.95/Month	\$0.065/min overage	\$25 Set Up	\$15 RCF Port NRC per number	\$75 Rush Port NRC per number
RCF — 1000 minutes	\$49.95/Month	\$0.065/min overage	\$25 Set Up	\$15 RCF Port NRC per number	\$75 Rush Port NRC per number



Fax – Connect any fax machine to the internet using our HIPAA compliant fax connection kit.
eFax – Send and receive faxes by simply using your email.

Fax (Electronic email only) – 500 Pages	\$14.95/Month	\$0.05/page overage	\$25 Set Up	\$15 Port NRC/number	
Fax (Electronic email only) – 1000 Pages	\$29.95/Month	\$0.05/page overage	\$25 Set Up	\$15 Port NRC/number	
Fax (w/ FaxEnable Device for physical faxing & HIPAA/PCI) – 500 Pages	\$19.95/Month	\$0.05/page overage	\$25 Set Up	\$15 Port NRC/number	
Fax (w/ FaxEnable Device for physical faxing & HIPAA/PCI) – 1000 Pages	\$34.95/Month	\$0.05/page overage	\$25 Set Up	\$15 Port NRC/number	
FaxEnable Device required for physical faxing & HIPAA/PCI compliance	\$276 NRC (One time cost includes FedEx ground shipping & handling)				



Personal Virtual Assistant – Give every Sales Representative the Personal Assistant they have always wanted. In-bound calls are screened with the caller choosing from options (Customer Service, Billing, Sales, etc). Sales inquiries are always routed back to the Sales Rep.

Personal Virtual Assistant (PVA)	\$25 Set Up per user	Monthly Verizon Charges apply
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Tech Alert – A voicemail platform for One Talk that will call afterhours/emergency staff when a message is left on the company voicemail box. This ensures that a business will always provide prompt responses to any voicemail left by a customer.

Tech Alerts Set Up Fee	\$100 Set Up per voicemail box
Tech Alerts MRC	\$50/Month per voicemail box

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Text Alert – Voicemail to Text service. Send voicemail alerts to any mobile number to ensure faster response times.

Voicemail to Text (1 Voice Mailbox and 1 Mobile User)	\$15.00/Month	\$10 Set Up per Mailbox
Each Additional Mobile User	\$2.00/Month	
3 Voicemail to Text (1 Voice Mailbox and 3 Mobile Users)	\$19.00	\$10 Set Up per Mailbox
6 Voicemail to Text (1 Voice Mailbox and 6 Mobile Users)	\$25.00	\$10 Set Up per Mailbox
10 Voicemail to Text (1 Voice Mailbox and 10 Mobile Users)	\$33.00	\$10 Set Up per Mailbox



Voicemail to Email – Send One Talk Voicemail messages to any email account for easy retrieval and distribution. Voicemails are sent as an audio file attachment.

Voicemail to Email (per Voice Mailbox)	\$6.25/Month	\$10 Set Up per Mailbox
Voicemail w/ Web Access (per Voice Mailbox)	\$12.50/Month	\$125 Set Up per Mailbox



On-Site Professional Phone Installation Services – Discounts available in many markets

Pre-Installation Inspection	\$375
Installation — 1 to 5 phones (1 ST 2 hours)	\$425
Installation — additional hours	\$130/phone

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